

Client First Time Login Guide

Step 1: Select “First Time Login”

iGM Website

Link: <https://www.ifastgm.com.sg/igm/login-client>

iFAST GLOBAL MARKETS

Client Login

Login ID

Password

Show Password

OR

Log in with singpass

Login

First Time Login

[Forget your Password?](#)
[Forget your Login ID?](#)
[Login Assistance](#)
[Tips on Online Security](#)

For more information on Specified Investment Products, click [HERE](#)

By accessing and using the client account in this site, you are considered to have read and agreed to the [Terms and Conditions](#) governing the use of this site.

iGM App

Download mobile app here: <https://qrco.de/bbD4ET>

CLIENT LOGIN

iFAST GLOBAL MARKETS

Good Afternoon

We make Financial Planning simple and transparent, with a human touch.

User ID

Password

Remember me

[Forgot your User ID or Password?](#)

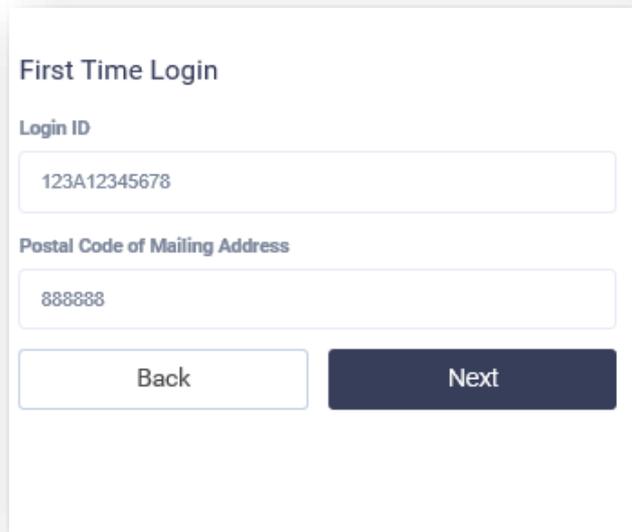
LOG IN

FIRST TIME LOGIN

OPEN ACCOUNT

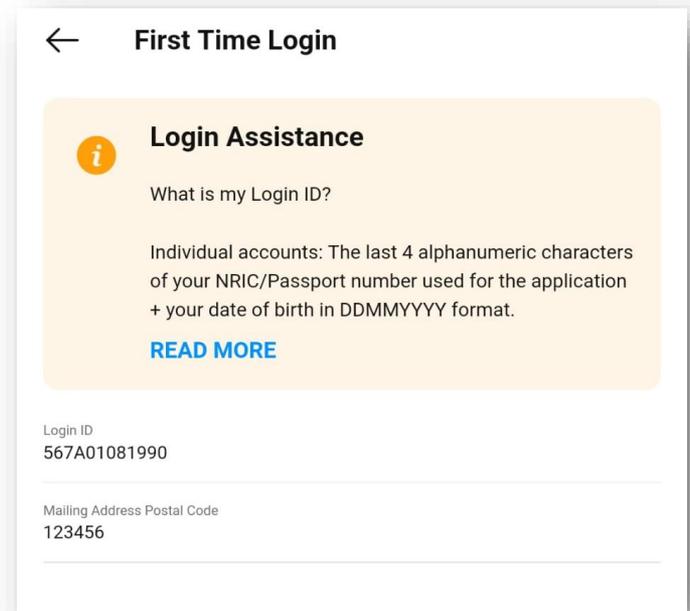
Step 2: Input Default Login ID and Postal Code of Mailing Address

iGM Website



The screenshot shows a web form titled "First Time Login". It has two input fields: "Login ID" with the value "123A12345678" and "Postal Code of Mailing Address" with the value "888888". At the bottom, there are two buttons: "Back" and "Next".

iGM App



The screenshot shows the "First Time Login" screen in the iGM App. It features a "Login Assistance" section with an information icon and the text: "What is my Login ID? Individual accounts: The last 4 alphanumeric characters of your NRIC/Passport number used for the application + your date of birth in DDMMYYYY format." Below this is a "READ MORE" link. At the bottom, there are two input fields: "Login ID" with the value "567A01081990" and "Mailing Address Postal Code" with the value "123456".

Note:

- Your Login ID is the last 4 alphanumeric characters of your NRIC/Passport number used for the application + your date of birth in DDMMYYYY format. For example, if your NRIC/Passport number is XXXXX567A and your date of birth is 1 Aug 1990, your login ID will be 567A01081990.
- If your mailing address has no postal code, please input "NA".

Step 3: Register your 2FA

iGM Website



2FA-Mobile SMS OTP Registration

2FA-Mobile SMS OTP registration is a simple process. After you have registered your preferred mobile phone number, an OTP will be sent to your mobile phone via SMS. You will then be required to enter this OTP in order to activate and complete the registration process. Upon successful registration, you will need to provide an OTP upon all future login.

Yes, I wish to register and receive an SMS OTP at the following mobile phone number.

Country code:

Singapore (+65) ▾

Note

1. Please ensure that the mobile number provided below is current and valid.
2. Do note that the mobile number that you provide below is only registered for the SMS OTP and is separate from your existing phone number in your investment account(s).

Mobile Number

98889888 x

Register Now

iGM App

2FA-Mobile SMS OTP Registration

To proceed with the First Time Login, you will need to register 2FA-Mobile SMS OTP which will be used for future logins.

Yes, I wish to register and receive an SMS OTP at the following mobile phone number.

Mobile Phone Country/Region Code

Singapore (+65) >

Mobile phone number for 2FA SMS OTP

91234567

Confirm mobile phone number for 2FA SMS OTP

91234567

Note:

- Input your preferred mobile number to receive your OTP for all future logins

Step 4: Enter OTP

iGM Website



2FA-Mobile SMS OTP Registration

In order to activate your registered 2FA Mobile Number, please enter below the 6-digit OTP that was sent via SMS to your registered mobile number.

Your Mobile Phone Number for 2FA-SMS OTP: +65xxxx8725

OTP Resend will be available in 11seconds

Enter OTP: VRiCo -

Submit

iGM App

← **Mobile SMS One-Time Password (OTP)**

For enhanced security, you are required to enter a One-Time Password (OTP) to proceed with your login. An SMS OTP will be sent to your registered mobile number.

Enter the 6-digit code sent to
+65xxxx4567

OTP-WTSqH

Didn't receive it?
Request a new code in 48

Step 5: Change Login ID and Password

iGM Website

Welcome to our website. Due to security reason, kindly change your login ID and password before exploring the website. Thank you.

Change ID and Password

New Login ID:

New Password:

Confirm New Password:

iGM App

← **Change ID and Password**

Welcome to iFAST Global Markets. Due to security reasons, kindly change your login ID and password before exploring your account. Thank you.

New Login ID
INPUTLOGINID

New Password
***** 

Confirm New Password
***** 

Note:

- Setup your Login ID and password

Step 6: First Time Login Complete. Please login with your New Login ID & Password or SingPass*.

iGM Website

The screenshot shows the iFAST Global Markets website's client login interface. At the top left is the iFAST GLOBAL MARKETS logo. Below it, the text "Client Login" is displayed. There are two input fields: "Login ID" and "Password". Below the password field is a checkbox labeled "Show Password". A dark blue "Login" button is positioned below the input fields. To the right of the "Login" button is a white box with the text "Log in with singpass" in a stylized font. Below the "Login" button is a "First Time Login" button. At the bottom left, there are several links: "Forget your Password?", "Forget your Login ID?", "Login Assistance", and "Tips on Online Security". A small disclaimer at the bottom states: "For more information on Specified Investment Products, click [HERE](#). By accessing and using the client account in this site, you are considered to have read and agreed to the [Terms and Conditions](#) governing the use of this site."

iGM App

The screenshot shows the iFAST Global Markets mobile app's client login screen. At the top right, there is a "CLIENT LOGIN" button with a dropdown arrow. The background features a cityscape with the Marina Bay Sands hotel. The text "iFAST GLOBAL MARKETS" is displayed in the upper right. Below that, it says "Good Afternoon" and "We make Financial Planning simple and transparent, with a human touch." There are two input fields: "User ID" and "Password". The password field has an eye icon to toggle visibility. Below the input fields is a checkbox labeled "Remember me". A blue "LOG IN" button is prominently displayed. To the right of the "LOG IN" button is a fingerprint icon. At the bottom, there are two buttons: "FIRST TIME LOGIN" and "OPEN ACCOUNT". A link "Forgot your User ID or Password?" is located above the "LOG IN" button.

Note:

*SingPass login is only applicable for website.

For login assistance, please contact our Client Services Team.

Email: enquiries@ifastgm.com

Phone: +65 6439 8001

Monday to Friday 8:30am to 10:30pm, excluding public holidays.